

# How to calibrate your Sticker printer

There are two common issues with the Zebra sticker printer when it comes to calibration.

1. When you print from the POS the sticker label content is not align to the centre but to the left. (**Follow Guide 1 below**)
2. Or when you print, it prints a blank sticker (**Follow Guide 1 below**)
3. Print 2 sticker instead of 1 with one blank sticker (**Follow Guide 2 below**)

## Guide 1 – Web Configuration

Basically you will need to setup the width of the sticker as the settings could have been reset.

1. Find your sticker printer IP Address which can be found on your POS as follows



2. Type the IP Address of the printer into the browser's (Safari) URL address window.
3. The printer's web page will be displayed.



4. Select View and Modify Printer Settings.
5. Enter the password 1234.
6. Once in there click on “Media Setup”
7. In the media setup change the width to 380 or 420 and click Submit changes. The bigger the size the more left it will start printing.

**Zebra Technologies**  
**ZTC ZT220-203dpi ZPL**

ZT220 WCK  
(Test Network)

Wireless PrintServer

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**Media Setup**

**MEDIA TYPE**  
NON-CONTINUOUS ▾

**SENSOR TYPE**  
WEB ▾

**SENSOR METHOD**  
REFLECTIVE ▾

**PRINT METHOD**  
THERMAL-TRANS. ▾

**PRINT WIDTH**  
Range 2 to 832  
832

**MAXIMUM LENGTH**  
Range 203 to 1961  
2000

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Home: <http://www.zebra.com>  
Support: <http://support.zebra.com>

8. Go to your POS and try and print again, if it works perfectly you will, return to the View and Modify Printer Settings Page and select Save Current Configurations.

### View and Modify Printer Settings

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[Serial Communications Setup](#)

[Network Configuration](#)

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## **Guide 2 – Physical calibration**

1. Take the sticker roll out and turn off the printer
2. Turn the printer on and wait for 10 seconds
3. Put the sticker roll back and hold the Feed button down for 10 seconds.
4. Try and print.
5. If it is still printing two stickers or more for a drink it means it's not detecting your sticker roll break. You will need to follow Guide 1 and the only difference it in Step 7 of guide 1, you will need to change the "Media type" from non-continuous to continuous or vice versa.